

## Cuban travel requirements – confirmation of travel insurance policy required

Effective May 1<sup>st</sup>, 2010, the Republic of Cuba is requiring all travellers, foreigners and Cuban overseas residents to possess a travel insurance policy (covering medical expenses) that has been issued by an insurance entity recognized in Cuba.

Green Shield Canada is pleased to inform that our emergency out-of-country travel coverage is administered by Mondial Assistance, a provider which is recognized by the Republic of Cuba's government. If a plan member has active emergency out-of-country travel coverage through Green Shield Canada, they will not have to purchase any additional coverage. However, they will need to provide documentation to prove their coverage.

When travelling to Cuba, plan members with emergency out-of-country travel benefits should carry with them:

1. **Provincial Health Card**
2. **Proof of insurance** – The Green Shield Canada ID card is all that is needed.
3. **Proof of a contractual relationship with a recognized provider** – The attached letter is proof of this relationship.

These three documents are sufficient to allow Green Shield Canada plan members into Cuba without the need of additional insurance. It is possible that plan members will hear varying opinions on what documents are required to prove coverage. For the time being, we recommend that plan members carry all three documents with them.