



May 1, 2010

Ministry of Justice Calle O No. 216, Vedado, La Habana República de Cuba

Re: Confirmation of Travel Insurance Policy Issued By a Recognized Foreign Insurance Entity

To Whom It May Concern:

This letter is in regards to the Republic of Cuba's requirement that all travellers, foreigners and Cuban overseas residents must possess a travel insurance policy covering medical expenses that has been issued by an insurance entity recognized in Cuba.

Please accept this letter as confirmation that the Canadian resident in possession of this letter, together with a copy of their travel insurance policy documentation, has a travel insurance policy through Green Shield Canada Travel Assistance which is administered and assisted by Mondial Assistance (formerly World Access Canada), a provider which is recognized by the Republic of Cuba's government.

Each traveller is required to meet the terms, conditions and eligibility requirements of their travel insurance policy in order for coverage to be in effect.

Mondial Assistance, which is the world's largest travel insurance and assistance company, has a long-standing contractual agreement with and is a trusted partner of the Cuban assistance company ASISTUR.

If you have questions or to verify Mondial Assistance's partnership with ASISTUR, please contact:

ASISTUR

Prado No. 208 entre Trocadero y Colón, Habana Vieja, La Habana Telf:(53 7) 866 4499 Fax :(53 7) 866 8087

Sincerely,

William Breckles

President and Chief Executive Officer

Mondial Assistance Canada

